

## HANAGURI

### Accommodation terms and conditions

(Scope of application)

Article 1 Accommodation contracts and related contracts that this facility concludes with guests shall be pursuant to the provisions of these terms and conditions, and matters not stipulated in these terms and conditions shall be subject to laws and regulations or generally established customs. It shall be based on the following.

2 If this facility accepts a special agreement to the extent that it does not violate laws and customs, that special agreement shall take precedence, regardless of the provisions of the preceding paragraph.

(Application for accommodation contract)

Article 2 A person who wishes to apply for an accommodation contract with this facility must provide the following information to the facility.

- (1) Guest name
- (2) Accommodation date and estimated time of arrival
- (3) Nightly charges (as a general rule, according to the basic accommodation charges in attached table 1)
- (4) Other matters deemed necessary by this facility.

1. If a guest requests to continue their stay beyond the accommodation date set forth in item 2 of the preceding paragraph during their stay, this facility will treat the request as having been applied for a new accommodation contract at the time the request is made. Masu.

(Establishment of accommodation contract, etc.)

Article 3 The accommodation contract shall be concluded when this facility accepts the application set forth in the preceding article. However, this does not apply if the facility proves that it has not given consent.

2. When an accommodation contract is concluded pursuant to the provisions of the preceding paragraph, the application fee specified by this facility, up to the basic accommodation fee for the accommodation period (3 days if it exceeds 3 days), must be paid by the date specified by this facility. Please pay.

3. The application fee will first be applied to the accommodation fee that the guest will ultimately have to pay, and if a situation arises in which the provisions of Article 6 and Article 18 apply, the application fee will be applied to the cancellation fee and then to the compensation. However, if there is any remaining amount, it will be returned at the time of payment of fees pursuant to the provisions of Article 12.

4 If the application fee set forth in Paragraph 2 is not paid by the date specified by this facility pursuant to the provisions of the same paragraph, the Accommodation Contract shall become invalid. However, this only applies if the facility notifies the guest of this fact when

specifying the due date for payment of the application deposit.

(Special agreement that does not require payment of application fee)

Article 4 Notwithstanding the provisions of Paragraph 2 of the preceding article, this facility may accept a special agreement in which payment of the application fee set forth in the same paragraph is not required after the conclusion of the contract.

2. If, when accepting an application for an accommodation contract, this facility does not request the payment of the application fee set forth in Paragraph 2 of the preceding article or does not specify the payment date for the application deposit, the accommodation contract shall be deemed to have accepted the special agreement set forth in the preceding paragraph. I will handle it.

(Refuse to conclude accommodation contract)

Article 5 This facility may refuse to conclude an accommodation contract in the following cases.

- (1) When the application for accommodation does not comply with these terms and conditions.
- (2) When there are no rooms available due to full occupancy.
- (3) When it is deemed that there is a risk that the person seeking accommodation may engage in acts that violate the provisions of laws and regulations, public order, or good morals regarding accommodation.
- (4) When the person seeking accommodation is deemed to fall under any of the following A to C.

A. Organized crime groups (hereinafter referred to as "organized crime groups") as defined in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991), Article 2, Item 6 of the same article Organized crime group members (hereinafter referred to as "organized crime group members"), semi-members of organized crime groups, people associated with organized crime groups, and other anti-social forces.

B. Organized crime groups (hereinafter referred to as "organized crime groups") as defined in Article 2, Item 2 of the Act on Prevention of Unjust Acts by Organized Crime Group Members (Act No. 77 of 1991), Article 2, Item 6 of the same article Organized crime group members (hereinafter referred to as "organized crime group members"), semi-members of organized crime groups, people associated with organized crime groups, and other anti-social forces.

(c) A corporation or other organization whose business activities are controlled by an organized crime group or members of an organized crime group; (c) A corporation that has one of its officers who is a member of an organized crime group;

(5) When a person seeking accommodation engages in behavior that causes significant inconvenience to other guests.

(6) When the person seeking accommodation is clearly recognized as having a contagious disease.

(7) When violent demands are made regarding accommodation or a burden that exceeds a reasonable range is demanded.

(8) When violent demands are made regarding accommodation or a burden that exceeds a reasonable range is demanded.

(9) When accommodation is not possible due to natural disasters, facility failures, or other unavoidable reasons.

(Guest's right to cancel contract)

Article 6 The guest may cancel the accommodation contract by notifying the facility.

2. If the Guest cancels the accommodation contract in whole or in part due to reasons attributable to the Guest (pursuant to the provisions of Article 3, Paragraph 2), the Facility shall specify the due date for the payment of the application fee. (excluding cases where the guest cancels the accommodation contract before the payment is made), the guest will be charged a penalty fee as listed in Appendix 2 and 3. However, if this facility accepts the special agreement set forth in Article 4, Paragraph 1, in accepting the special agreement, this facility will notify the guest of the obligation to pay a penalty when the guest cancels the accommodation contract. Only when notified.

3. If the guest does not arrive by 8:00 p.m. on the day of accommodation (if the expected time of arrival has been specified in advance, 2 hours after that time) without contacting the guest, the facility will The accommodation contract may be treated as having been canceled by the guest.

(Right to cancel contract of this facility)

Article 7 This facility may cancel the accommodation contract in the following cases.

(1) When the Guest is deemed to be at risk of committing an act that violates the provisions of laws and regulations, public order, or good morals regarding accommodation, or when it is deemed that the Guest has committed the same act.

(2) When the Guest is deemed to fall under any of the following A to C.

A. Organized crime groups, organized crime members, associate members of organized crime groups, persons associated with organized crime groups, and other anti-social forces.

(b) When the organized crime group or organized crime group member is a corporation or other organization that controls business activities.

C. Corporations whose officers are members of organized crime groups

(3) When a guest engages in behavior that causes significant inconvenience to other guests.

(4) When the guest is clearly recognized as having a contagious disease.

(5) When violent demands are made regarding accommodation or a burden that exceeds a reasonable range is demanded.

(6) When accommodation is not possible due to reasons caused by force majeure such as natural disasters.

(7) When smoking while sleeping in the bedroom, tampering with firefighting equipment, etc., or otherwise failing to comply with the prohibited usage rules established by this facility (limited to those necessary for fire prevention).

2. When this facility cancels the accommodation contract based on the provisions of the preceding paragraph, the guest will not be charged for accommodation services, etc. that have not yet been provided.

(Registration of accommodation)

Article 8 Guests must register the following information at the front desk of this facility on the day of their stay.

(1) Name, age, gender, address and occupation of the guest

(2) For foreigners, nationality, passport number, place of entry, and date of entry.

(3) Departure date and scheduled departure time

(4) Other matters deemed necessary by this facility.

2. If the Guest intends to pay the charges set forth in Article 12 using a method that can be substituted for currency, such as a traveler's check, accommodation voucher, or credit card, the Guest must present these in advance at the time of registration as set forth in the preceding paragraph.

(Room usage time)

Article 9 Guests may use the guest rooms of this facility from 3:00 p.m. to 10:00 the next morning. However, if you stay for consecutive nights, you can use it all day except for the day of arrival and the day of departure.

2. Notwithstanding the provisions of the preceding paragraph, this facility may accept guest rooms for use outside of the hours specified in the same paragraph. In this case, the following additional charges will be charged.

A. 30% of the basic room charge for up to 3 hours

B. 50% of the basic room charge for up to 5 hours

C. Extensions will be limited to a maximum of 5 hours.

(Compliance with usage rules)

Article 10: Guests must abide by the usage rules established by the facility and posted inside the hotel while inside the facility.

(business hours)

Article 11 The business hours of the main facilities of our facility will be announced on our website, pamphlets provided, bulletin boards in various locations, service directories in guest rooms, etc.

2. The time set forth in the preceding paragraph may be changed temporarily if necessary or unavoidable. In that case, we will notify you by an appropriate method.

(Payment of fees)

Article 12 The details of accommodation fees, etc. to be paid by the Guest are as listed in Attached Table 1.

2. Payment of accommodation charges, etc. as set forth in the preceding paragraph shall be made in currency or by alternative methods such as traveler's checks, accommodation coupons, credit cards, etc. recognized by the facility at the front desk upon departure of the guest or upon request by the facility. I'll have it

3. Even if the guest voluntarily chooses not to stay after the facility has provided a guest room to the guest and the guest is able to use the room, the accommodation fee will still be charged.

(Responsibility of this facility)

Article 13 If this facility causes damage to a guest in the performance of an accommodation contract or related contracts, or due to non-performance thereof, the facility will compensate the guest for the damage. However, this does not apply if it is not due to reasons attributable to this facility.

2. This facility has inn liability insurance in order to deal with the unlikely event of a fire, etc.

(Handling when contracted guest room cannot be provided)

Article 14 If the facility is unable to provide the guest with the guest's contracted room, the facility shall, with the guest's consent, arrange for accommodation at another accommodation facility with the same conditions as possible.

2. Notwithstanding the provisions of the preceding paragraph, if the facility is unable to arrange other accommodations, the facility will pay the guest a compensation fee equivalent to the cancellation fee, and the compensation fee will be applied to the amount of compensation for damages. However, if there is no reason attributable to this facility for the inability to provide a guest room, no compensation fee will be paid.

(Handling of deposited items, etc.)

Article 15 In the event that damage such as loss or breakage occurs to goods, cash, or valuables left at the front desk by the Guest, the Facility shall compensate for the damage, unless the damage is caused by force

majeure. To do. However, with regard to cash and valuables, if this facility requests the guest to declare the type and value of such items and the guest fails to do so, the facility will indemnify the guest for damages up to 150,000 yen. I will compensate you.

2. When damage such as loss or damage occurs to goods, cash, or valuables brought into the facility by the guest that are not deposited at the front desk due to intentional or negligent behavior on the part of the facility. The facility will compensate for the damage. However, for items for which the type and value have not been disclosed in advance by the guest, the facility will compensate for damages up to 150,000 yen, unless there is intentional or gross negligence on the part of the facility.

(Storage of guest's baggage or personal effects)

Article 16 If the guest's baggage arrives at the facility prior to his or her stay, the facility will take responsibility for storing the baggage only if the facility has given consent prior to the guest's arrival, and will hand it over to the guest when checking in at the front desk. To do.

2. If the Guest's baggage or personal effects are left behind at the Facility after the Guest has checked out, and the owner is identified, the Facility will contact the owner and provide instructions. shall be sought. However, if there is no instruction from the owner or the owner cannot be identified, we will keep the item for 7 days including the date of discovery and then deliver it to the nearest police station.

3. The facility's responsibility for the storage of the guest's baggage or personal belongings in the cases referred to in the preceding two paragraphs shall be in accordance with the provisions of paragraph 1 of the preceding article in the case of paragraph 1, and in the same article in the case of the preceding paragraph. The provisions of paragraph 2 shall apply.

(Responsibility for parking and bicycle parking)

Article 17 When a guest uses the parking lot or bicycle parking lot of this facility, regardless of whether the keys of the vehicle are entrusted to the guest, the facility is renting out the space and is responsible for managing the vehicle. It's not a thing. However, in the event that damage is caused intentionally or negligently by the facility in managing the parking lot or bicycle parking lot, the facility will be held responsible for compensation.

(Guest's responsibility)

Article 18 If this facility suffers damage due to the guest's intention or negligence, the guest will be required to compensate the facility for the damage.

Attached Table 1 Breakdown of Accommodation Fees,

etc. (Related to Article 2, Paragraph 1 and Article 12,  
Paragraph 1)

Content

paid by guest

Total amount to be paid Accommodation fee ①

Accommodation fee (room fee (and room fee + food and  
drinks such as breakfast))

Additional charges ② Additional food and drink (excluding  
those included in ①) Other usage charges

別表第1 宿泊料金等の内訳（第2条第1項及び第12条第1項関係）

		内容
宿泊客が支払うべき総額	宿泊料金	①本宿泊料（室料（及び室料+朝食等の飲食料））
	追加料金	②追加飲食（①に含まれるものを除く）その他利用料金
	税金	③消費税

備考1 基本宿泊料はホームページに掲示する料金表によります。

備考2 子供料金は

① 7歳以上13歳未満 70%

② 4歳以上6歳以下 50%

をいただき、宿泊プラン（食事の有無等）はすべて大人のお客様に準じます。

別表第2 違約金（第6条第2項関係）

契約解除の通知を受けた日	不泊	当日	前日	3日前	14日前
違約金比率	100%	100%	100%	50%	20%

別表第3 違約金（第6条第2項関係）3室以上の予約のとき

契約解除の通知を受けた日	不泊	当日	3日前	14日前	30日前
違約金比率	100%	100%	100%	50%	20%

(1) %は、基本宿泊料に対する違約金の比率です。

(2) 契約日数が短縮した場合は、その短縮日数にかかわらず、1日分（初日）の違約金を収受します。

以上

令和5年10月31日更新  
愛媛県今治市上浦町井口6691-1  
株式会社わか

Attachment 1

Breakdown of Accommodation Fees, etc. (Related to Article 2, Paragraph 1 and Article 12, Paragraph 1)

		Content
Total amount to be paid	Accommodation fee	Charges to stay
	Additional fee	If any such as food
	Tax	Consumption tax

Note 1: Basic accommodation charges are based on the price list posted on the website.

Note 2: Children's rates are

① Over 7 years old and under 13 years old 70%

② 50% from 4 years old to 6 years old

All accommodation plans (including meals, etc.) will be the same as for adult guests.

Appended Table 2 Penalty Fee (Related to Article 6 Paragraph 2)

Date Cancelled	No show	Check-in day	Previous day	3 days before	14 days before
Cancellation fee	100%	100%	100%	50%	20%

Separate Table 3 Penalty Fee (Related to Article 6 Paragraph 2) When booking 3 or more rooms

Date Cancelled	No show	Check-in day	3 days before	14 days before	30 days in advance
Cancellation fee	100%	100%	100%	50%	20%

(1) % is the ratio of the penalty fee to the basic accommodation fee.

(2) If the number of contract days is shortened, a penalty fee of one day (first day) will be collected regardless of the number of shortened days.

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